



Coronavirus Information Table of Contents

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General questions can be emailed to vaccine@sunyjefferson.edu .
For questions regarding positive test/isolation and/or quarantine status, exemptions, missed classes,
etc. contact Tanya Hoiston, Coordinator Student Accommodations & Testing Services at
accommodations@sunyjefferson.edu or 315-786-2335.

Accommodative Services

Q: What happens if my child(ren) test positive and I have to stay home due to lack of childcare?

A: Jefferson Community College makes every effort to work with students during these unprecedented times. Students experiencing this situation are directed to contact Tanya Hoistion at the Office of Accommodative Services accommodations@sunyjefferson.edu to discuss options. This office will serve as the liaison between the student and faculty members.

Q: How do I apply for a medical or religious exemption from the COVID-19 vaccine mandate?

A: The Office of Accommodative Services processes exemption requests for vaccinations. **Forms and Guidelines** to apply for an exemption are located on [Accommodations and Accessibility](#). Applications for exemptions are looked at on a case by case basis. An application submission does not equate to an exemption for getting the COVID-19 vaccine. **To be eligible for a potential exemption for spring semester classes, the application must be submitted to Accommodative Services by January 14, 2022.**

Access forms directly here:

[COVID-19 Medical Exemption Form](#)

[COVID-19 Religious Exemption Form](#)

Q: Can I register for accommodations now if I have not already?

A: Yes. We understand that some students with disabilities may have elected to not register their disability previously with the Accommodative Services Office, and may wish to do so at this time. To begin, please [contact the ASO](#) to complete our Confidential Registration Form.

Q: How do I take an exam/quiz with accommodations?

A: Students will be using an email format of the purple testing request form. They will email their professor with the form and still contact the Testing Center to schedule their exam/quiz.

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Admissions, Enrollment Services

Q: Can I still schedule a campus visit or tour?

A: Admissions, student records, financial aid and education planning staff are available for **online and in-person appointments**. Appointments may be requested through the [Virtual Kiosk](#) or by calling (315) 786-2437. We look forward to meeting you in a safe and healthy environment. For this reason, we request all in-person appointments must be scheduled in advance. When your appointment is confirmed, you will be advised as to the process for when you arrive on campus. Face coverings and social distancing are required. At this time, campus tours are not yet available. Walk-in services will be available beginning April 5th Monday-Thursday from 8:00am-5:00pm.

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Campus Operations

Q: Do I have to wear a face covering on campus?

A: Yes. Face coverings are required on campus in all common/public areas and when interacting with other individuals even with proper social distancing and when outdoors.

Q: Is the library open?

A: Yes, the library is open. Masks required for all individuals, regardless of vaccination status.

[Library Guidelines in Effect During the Covid-19 Pandemic](#)

Library staff can be reached by calling 315-786-2225 or via email library@sunyjefferson.edu.

(We are open weather permitting on Sundays. If driving conditions are questionable, please call Campus Security at 315-786-2222 before you leave.)

Q: Is the campus bookstore open?

A: The Bookstore is open Monday–Friday from 8:30 a.m. to 4:00 p.m. Textbooks and academic supplies can also be ordered [online](#) and by calling (315) 786-2260.

Q: Will student workers still be able to work?

A: Yes. Student workers should contact their supervisor for information.

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Q: Are dining services available on campus?

A: The Courtyard Cafeteria is open. The Stonewall Kitchen and coffee kiosk in the CLC are currently closed.

Q: Is the childcare center on campus open?

A: Yes. To inquire about childcare, please call (315) 786-6583.

Q: Is the fitness center open?

A: Current Fitness Center Hours:
Monday - Thursday 8:00am - 8:00pm
Friday 8:00am - 7:00pm
Saturday 10:00am - 2:00pm
Sunday – closed

All students, faculty, and staff must create an account with IMLeagues to reserve your time slot in the Fitness Center. Smart Phone Users: <https://smarturl.it/IML> or online: <http://www.imleagues.com>

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Classes and Academic Resources

Q: Is JCC back to in-person classes?

A: All class formats are currently being offered. Students will be notified immediately should conditions change

Have questions? Talk with an enrollment specialist - appointments may be requested through the [Virtual Kiosk](#) or by calling (315) 786-2437.

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COVID 19, Health & Wellness

Q: Can students get a COVID test on campus?

A: Yes. Pooled saliva testing is now available on campus for students, faculty and staff. Tests are administered by the North Country Family Health Center (NCFHC) on campus or at the NCFHC location at 238 Arsenal Street in Watertown. See the next FAQ for details on scheduling a test.

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Q: How do I schedule a COVID-19 test?

A: To sign up for pooled saliva testing, students must first create a COVID-19 Surveillance Account (<https://www.suny-covid-test.com/>) and complete your profile. **The account must be created at least two days before you plan to test.**

Testing Times (updated Feb. 7, 2022):

Every Tuesday: 9:00 am – 11:30 am

Every Wednesday: 1:00 pm – 3:30 pm

Student Lounge in the McVean Student Center, Bldg 4.

Q: Can I drink or eat before a COVID test? Can I smoke or vape? What am I allowed to do?

A: Important! Before pooled saliva testing you CANNOT:

- Brush your teeth or use mouth wash for 3 hours or less before testing
- Vape, smoke or use tobacco within 30 minutes of testing
- Put anything in your mouth (drinks, gum, candy, food) for 30 minutes before testing

Following the pooled saliva test, you may be required to take an additional test to verify the presence of coronavirus

The turnaround time for pooled saliva test results average 48-72 hours, but may take longer due to high demand. You may still opt to take a nasal swab, however you may incur an out of pocket cost.

Most health insurances cover the cost of the COVID test. If you do not have health insurance, please contact:

Dr. Corey Campbell
Vice President for Student Engagement & Retention
ccampbell@sunyjefferson.edu
(315) 786-6561

Q: I feel sick. What should I do?

A: If you are experiencing COVID like symptoms **and are not sure what to do about your classes**, please contact Student Accommodations & Testing Services coordinator Tanya Hoistion at 315-786-2335 or accommodations@sunyjefferson.edu .

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Q: Is there a health care provider on campus?

A: The [Health and Wellness Center](#), operated by the North Country Family Health Center, is staffed by a physician's assistant. Students, faculty, and staff may call (315) 786-1042 to make a same-day appointment.

Q: What is the College doing to prevent the spread of illness?

A: Our facilities department has set up additional stations around campus and in classrooms with antibacterial hand sanitizer and disinfectant wipes. Our cleaning staff is paying close attention to door handles, railings and buttons, and we are deploying weekly sanitizing fogger.

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Residence Hall

Q: Do I have to wear a face covering in the residence hall?

A: Residents will be required to wear a face covering when stepping outside of their room. Those who do not follow our safety protocols may be subject to disciplinary action.

Q: Can I have guests in the residence hall?

A: External guests are NOT PERMITTED to enter the wings/suites of residents. East Hall will remain locked to the public. Residents will have access to the Hall with their SUNY Jefferson ID Access card.

Q: Can we use the multi-purpose room in the residence hall?

A: The Multi-Purpose room will be open from 5:00 p.m. – 1:00 a.m. for student use. At 1:00 a.m., the door will be locked and unlocked at 5:00 p.m. the next day. No more than five (5) residents allowed in the Multi-Purpose room at one time. Residents will be required to wear face coverings and practice social distancing. Residents are asked to wipe games when done. Abuse of these guidelines may result in the resident being banned from the Multi-purpose room and/or the room being closed for the remainder of the semester.

Q: Can we hang out in the Hub?

A: No more than twenty (20) individuals allowed in the Hub at one time. Residents are required to wear face coverings when entering the Hub and practice social distancing.

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Q: Will there be a shuttle service from the residence hall this semester?

A: In the event that a resident cannot leave campus to obtain supplies, our Campus Food Pantry is fully stocked and available for resident use. Please contact Courtney (cbauer@sunyjefferson.edu) to obtain access to the Food Pantry.

Q: Can we travel during holiday breaks?

A: Residents are asked to inform their RA of any travel outside of New York State during the semester. They may be asked to quarantine upon return to East Hall. Due to the ever-changing restrictions for travel to and from NYS – please visit [NY Travel Advisory](#) before traveling.

Q: What if I decide to move out at some point during the semester?

A: In the event a resident decides to move out of East Hall during the semester, the following is understood...You have signed a contract – you are obligated for all charges whether you move out of East Hall or not.

You may be relieved from your contractual obligation under the following terms...

- Marriage or birth of your child
- Medical withdrawal from college due to health concerns
- Total withdrawal from college
- Spring 2021 Graduation
- Mandatory Military Duty

Please Note: For any of the above exclusions, the proper paperwork MUST be completed, submitted, and approved for resident to be relieved of contractual/ financial obligation.

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Technology and Support

Q: I don't have reliable internet - what can I do?

A: The library has computer workstations available (all socially distanced), laptops for sign-out and use in the library, or you can bring your own device to access campus WiFi and printers. There are also laptops available for sign-out and use in the Fireside Lounge in the Deans Collaborative Learning Center. Laptops can be checked out at the front desk, first come-first served, during regular business hours.

Should you find yourself without a reliable computer or internet access, please be sure to reach out to your instructors or your advisor and let them know. We are here to help.

The Deans Collaborative Learning center has Internet access as well as computers (desktops in the library) and laptops available for sign out on both floors.

Also, there are lots of businesses in your local community that offer free public WiFi that extends into exterior spaces such as parking lots. To find a location near you, simply google “public WiFi near me”.

Q: Are the computer labs on campus available?

A: The computer labs in the Jules Center are currently closed (last updated March 2021) however the Deans Collaborative Learning Center is available with access to computers and printing on both floors. There is also a printing station on the second floor of the Jules Center.

In the library, there are also socially distanced computer workstations, laptops that can be signed out and used within the library, as well as Zoom rooms you can use for participation in online classes. You are welcome to bring your laptop to the library and access the campus WiFi network and printers.

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